

Frequently asked questions (FAQ)

1. What is INFoLNET?

INFoLNET provides an extensive online portal to food laboratories and different stakeholders who are involved in the process of food testing. INFoLNET is one-step resource for managing all activities of food testing through online interface. It also provides real time statistics on food testing and also common interface for communication through different activities involved in food testing.

2. How to access INFoLNET?

To access INFoLNET online system, user has to type URL: <https://infonet.fssai.gov.in/#/> in any web browser and click "enter key". User will be directed to home page of the application. The user has to first "register" on the INFoLNET system. Once registration will be done, user will get User ID and Password to access INFoLNET in his/her e-mail Id.

3. How to Login in INFoLNET for profile update.

- User has to type URL: <https://infonet.fssai.gov.in/#/>
- Select Role : Laboratory
- Fill their credentials, received through email (as Ques 2)

4. What are the main roles available in Lab module?

- Lab admin
- Sample receiver
- Lab in-charge
- Analyst

5. What are the laboratory types available in INFoLNET?

- Primary Laboratory: Laboratory which is notified by FSSAI under section 43(1) of FSS Act, 2006.
- Referral Laboratories: Laboratory which is notified by FSSAI under section 43(2) of FSS Act, 2006.
- Others: All the laboratories other than Primary and Referral laboratories.

6. What is to be filled in FSSAI Registration number?

For Primary Lab: Please refer Reg No. given to a laboratory in the Gazette Notification or Order dated 17th October 2017 regarding Validity Period of FSSAI Notified NABL Accredited Food Testing Laboratories for the purposes of carrying out Analysis of Samples Taken under Section 47 of the Food Safety and Standard Act, 2006. (Uploaded on: 25.10.2017) on the FSSAI website:

<http://fssai.gov.in/home/food-testing/Orders---Notice.html>

For Referral Lab: Refer Order dated 29th Sept. 2017 regarding Referral Laboratories notified by FSSAI under Section 43 (2) of the Food Safety and Standard Act, 2006-allotment of registration number. (Uploaded on: 04.10.2017) on the FSSAI website:

<http://fssai.gov.in/home/food-testing/Orders---Notice.html>

7. What is to be filled in Validity End Date and Validity Start Date.

Validity dates of current NABL Accreditation.

8. What is to be filled in Test ability or test parameter mapping?

Biological or Physico chemical: Based on the laboratory a person is working on.

9. Test Parameters.

Laboratories have to select all the parameters for which they have received NABL accreditation.

10. What is to be filled in “Accreditation”?

Accreditation information like NABL, EIC, BIS, MoFPI etc.

11. What is the size of document to be uploaded in INFoLNET?

For laboratory layout, certificate of accreditation and scope of testing the size of file should be less than 10MB, option for multiple uploads is available.