



Export Inspection Council

(Ministry of Commerce & Industry, Govt. of India)

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e-Health Certification System

User Manual for Processing Establishment – Version 1.0

e-Health Certification System

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1. Introduction

Export Inspection Council of India offers a fast and efficient e-Health Certification service for their approved seafood processing establishments. At present this facility is available only for the European Union (EU) approved processing establishments for consignments of marine products meant for export to EU only.

To avail this facility the approved establishment (if desires to have the health certificate for fishery products requirements laid down in Article 12(1) and (2) of Regulation (EC) No 854/2004 and contained in Part I.11. of the model health certificate for imports of fishery products intended for human consumption established in Appendix IV to Annex VI to Regulation (EC) No 2074/2005.) has to register themselves. For export to EU, establishment shall fill up an application form online (by using their User Name and Password), and then approach the nearest office EIA, along with enclosures, for collecting the original health certificate.

EIA officials who are authorised by EIC shall login with their respective User Name and Password allotted to them to process the pending applications.

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2. Steps to be followed to obtain Health Certificate

SL No.	Steps
1.	Send a written request on establishment's letter-head (by post or e-mail) to the concerned EIA office for getting login details (Username & Password)
2.	On receipt of the request, concerned EIA office will forward the login details (username & password) to the establishment on its registered E-mail ID or by post.
3.	E-health certification application can be accessed either through: EIC website www.eicindia.gov.in and click on the link "e- health certification" under the heading " Exporter Services " or e-health certification can be assessed directly through the site www.eiconline.in
4.	Click on " Apply for health certificate " menu and from the drop box select "Original Health Certificate".
5.	Fill up the application with all mandatory field and click on "Proceed" button. For details please refer the section 5, How to apply.
6.	a. After filling the complete form, a unique reference number will be generated by the system b. Take a print out of the submitted application form and submit the same to the concerned EIA office along with other necessary enclosures as per the Executive Instruction.
7.	Collect the original health certificate from the concerned EIA office.

3. How to access the system

The system can be accessed by using the link www.eiconline.in using any standard web browser like Internet Explorer 7.0 & above, Firefox etc. The approved establishment shall obtain the username and password from their respective EIA offices.

Since it is a web enabled system, it can be used 24*7 by all the stakeholders.

Kindly peruse the guidelines mentioned in the subsequent sections of this document to use the system without any interruption.

4. How to Login

Enter the given user id and password in the respective fields for login. It will direct you to the Home page of the application.

The screenshot shows the login interface for the Export Inspection Council of India's e-Health Certification system. The header features the council's logo, name in English and Hindi, and the Ministry of Commerce and Industry, Government of India. A navigation bar includes links for 'About Online System', 'Procedure', 'Roles', 'Resources', and 'Contact Us'. The main login area has fields for 'User Name' and 'Password', with a 'Sign in' button circled in red. Below the login fields are sections for 'TRACK YOUR APPLICATIONS' and 'VERIFY HEALTH CERTIFICATE', each with an input field and a 'GO' button. A detailed text block on the right explains the service and the registration process for establishments.

Export Inspection Council of India
भारतीय निर्यात निरीक्षण परिषद्
वाणिज्य एवं उद्योग मंत्रालय, भारत सरकार
Ministry of Commerce and Industry, Government of India
e-Health Certification

Login

User Name

Password

Sign in

TRACK YOUR APPLICATIONS
Enter Application No. **GO**

VERIFY HEALTH CERTIFICATE
Enter Certificate No. **GO**

Export Inspection Council of India offers a fast and efficient e-Health Certification service, for their approved seafood processing establishments. At present this facility is available for the EU approved processing establishments, for the consignments of marine products meant for export to European Union only.

To avail the said facility the approved establishment (if desires to have the health certificate for fishery products requirements laid down in Article 12(1) and (2) of Regulation (EC) No 854/2004 and contained in Part I 11. of the model health certificate for imports of fishery products intended for human consumption established in Appendix IV to Annex VI to Regulation (EC) No 2074/2005.) has to register (for once only) themselves. For export to EU, establishment shall fill up an application form on-line (by using their User Name and Password), and then approach the nearest office EIA, along with enclosures, for collecting the original health certificate. The health certificate applied on-line & enclosures submitted before 17.00 Hrs. (if all requisite enclosures are in order) shall be issued on the same day. Any request for issuance of health certificate received after 17.00 Hrs. is liable to be processed on next working day.

EIA officials who are authorised by EIC shall login with their respective User Name and Password allotted to them to process the pending applications.

5. How to apply for Original Health Certificate

To apply for original health certificate click on **Original Health Certificate** link under the Menu **Apply for Health Certificate**.

On the home page of the application you can view the status of the applications already applied online. You can view the details of any particular application by clicking on the **View** button given in front of each application.

The screenshot shows the web interface of the Export Inspection Council of India's e-Health Certification system. The header features the council's logo, name in English and Hindi, and the Ministry of Commerce and Industry, Government of India. A navigation bar includes links for Home, Apply for Health Certificate, and Logout. Below the navigation bar, a status bar shows the user is logged in as 'Demo User' and provides a link to 'Original Health Certificate' (highlighted with a red circle) and a 'Reset Password' link. The main content area displays a table titled 'List of Application(s) - Pending' with columns for S.No., Application No., Application Type, Consignor Name, Destination Country, Online Submission Date, Status, and Action. A single application is listed with a 'View' button in the Action column (highlighted with a red circle).

List of Application(s) - Pending							
S.No.	Application No.	Application Type	Consignor Name	Destination Country	Online Submission Date	Status	Action
1	DEL-201205000017	Original	Demo Unit	AUSTRIA	16/05/2012	Pending	View

Click on the **Original Health Certificate** icon you will get the page of “Application for original health certificate”.

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Ministry of Commerce and Industry, Government of India

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[Apply for Health Certificate](#)[Logout](#)

Logged in as **Demo Unit**

[Reset Password](#)

Application for Original Health Certificate

I.1 Consignor Details

IECODE	<input type="text"/>	Exporter Name*	<input type="text" value="Demo Unit"/>
Address*	<input type="text" value="26 East of Kailash"/>	City*	<input type="text" value="New Delhi"/>
State*	<input type="text" value="Delhi"/>	Postal Code*	<input type="text" value="110016"/>

I.5 Consignee Details

Consignee Name*	<input type="text" value="ABCDEF"/>	Address*	<input type="text" value="23 3rd floor"/>
Postal Code	<input type="text" value="110016"/>	Tel. No.	<input type="text" value="0123456789"/>

I.11 Place of Origin

Name	<input type="text" value="Demo Unit"/>	Approval Number	<input type="text" value="9901"/>
Address	<input type="text" value="26 East of Kailash"/>	State	<input type="text" value="Delhi"/>
Postal Code	<input type="text"/>	Expiry Date	<input type="text" value="31/05/2012"/>

Destination Country

I.9 Country of Destination*	<input type="text" value="AUSTRIA"/>
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Consignment Details

I.13 Place of loading *	<div><div>KOLKATA</div><div>HALDIA</div><div>KOLKATA AIR</div><div>CHENNAI</div></div>
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Mean of Transport Details

I.15 Mode of Transport*

☐ Air ☒ Ship

I.15 Flight/Vessel No.* (Flight No in case of air) (Vessel No in case of ship)	<input type="text" value="012345"/>
--------------------------------------------------------------------------------------	-------------------------------------

I.15 Flight/Vessel Date * (Flight No in case of air) (Vessel No in case of ship)	<input type="text" value="26/05/2012"/>
----------------------------------------------------------------------------------------	-----------------------------------------

I.15 P.O. No.*	<input type="text" value="012345"/>
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I.15 Choose Document to be printed as document reference	<input type="radio"/> Invoice <input checked="" type="radio"/> Bill of Lading
----------------------------------------------------------	-------------------------------------------------------------------------------

I.15 Invoice No.	<input type="text"/>
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I.15 Invoice Date	<input type="text"/>
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I.15 Airway Bill/Bill of Lading No.	<input type="text"/>
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I.15 Airway /Bill of Lading Date	<input type="text"/>
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1.16 Entry BIP in EU*

SOUTHAMPTON,UNITED KINGDOM
FELIXSTI, UNITED KINGDOM
ANTWERP PORT (BELGIUM)
MANCHESTER,UNITED KINGDOM

1.18 Commodity*

INDIAN ORIGIN RAW IQF PEELED PULL DEVEINED TAIL OFF VANNAMEI WHITE SHRIMP " SEAHAWK"
FROZEN RAW VANNAMEI PD TAIL OFF PRAWNS BLOCK FROZEN
FRESH BLOCK FROZEN SEA CAUGHT PD, PUD AND HLSO SHRIMPS
FROZEN RAW PEELED AND DEEINED VANNAMEI SHRIMPS IQF

1.18 Description of Commodity

Remarks

1.19 Commodity Code (HS Code)*

012345

1.21 Temperature of Product*

☐ Ambient
☐ Chilled
☒ Frozen

1.23 Identification of Container Number*

012345

1.23 Identification of Seal Number*

012345

1.28 Identification of the commodities

Species(Scientific Name)	Nature of Commodity	Treatment Type	Package Type	Packing Size(in KGs)	Quantity per packages	Number of Packages	Action
Select Species	Sea Caught	Frozen	CS	100	25	100	Delete
Select Species	-Select -	-Select -	-Select -				Add

Net Quantity(in KGs)

250000

Gross Quantity(in KGs) *

25000

Select Second Language for Health Certificate

English

Proceed
Close

Bulgarian
Danish
Dutch
English
French
German
Greek
Italian
Polish
Portuguese
Spanish
Swedish
English

Note: All the fields marked with * are mandatory.

Details of the Application Form

I.1. Consignor Details: Enter IE CODE of the Exporter, Exporter Name (By default Establishment Name will come), Address, City, State and Pin code.

I.5. Consignee Details: Enter Consignee Name, Address, Postal Code and Telephone Number.

I.11. Place of Origin: Place of origin details will be automatically displayed.

I.9. Designation Country: Click on the box you will get a list of countries as drop down. Select the designation country from the list.

➤ **Consignment Details**

I.13. Select the place of loading from the box.

➤ **Mode of Transport Details**

I.15. Select whether the mode of operation is **Air** or **Ship** using option button and fill the details accordingly. Use **Calendar** button to pick the date.

I.15. Choose Document to be printed as Document reference number: Select invoice or Bill Lading using option button and enter the details accordingly. Use **Calendar** button to pick the date.

I.16. Select the **Entry BIP in EU** from the box.

I.18. Select the commodity type from the box and enter the description in the “Description of Commodity” box.

I.19. Enter the commodity code in the respective box.

I.21. Select the temperature of the product using option button and fill the details accordingly.

I.23. Enter the identification of container number and seal number.

I.28. Identification of the commodities: You can select the Species, Nature of commodity, Treatment type and Package type by clicking on the respective box and from the drop down list. Enter the Packaging size, Quantity per packages and Number of Packages from the drop down list. After filling up all the details click on the **Add** button to update. You can also add more than one species.

- Once you enter the Species details “Net Quantity” will be automatically displayed. Enter the “Gross quantity” and proceed to next step.

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- In case bilingual certificate is required, select Language for Health Certificate: Click on the box, you will get list of languages as drop down. Select the required one from the list.
- **Foreign Language Selected at the time Submission:** By default English language will be selected, in case you want to change the certificate in one additional language, click on the drop down and select the language from the list of given languages. The certificate will be printed in both English as well the chosen language.
- After filling up all the details click on the **Proceed** button. Application for health certificate will be submitted and below confirmation message shall be displayed with an Application reference number.



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Ministry of Commerce and Industry, Government of India

e-Health Certification



Logged in as **Demo Unit** [Reset Password](#)

Application for New Health Certificate

Your application has been submitted successfully. !

Your application reference number **DEL-201205000017**

Use this reference number for any future communication with below concern office.

Export Inspection Agency - DELHI

(Ministry of Commerce & Industry, Govt. of India), Thakkar Bapa Smarak Sadan, 2nd floor, DR. Ambedkar Marg, (Link Road)(Behind Jhandewalan Metro Station) New Delhi

List of necessary documents.

S.No.	Document Description
1	A fee as per Annexure - 1 (Page No. 171-172) , per certificate to be paid by FBO.
2	The pink copy of the Certificate for Export (CFE) pertaining to the consignment.
3	Test Certificate related to the analysis of antibiotics / cadmium, if applicable
4	Invoice, packing list pertaining to the consignment etc.
5	Declaration of the processor in the letter head giving details of additives / preservatives, colors, spices / condiments, any other chemicals used for processing fishery products
6	A copy of label used on the cartons, if applicable
7	Pre-harvest test report, if applicable

[View / Print Application](#) [Go Home](#)

- An application reference number is generated by the system. The submitted application shall be displayed on the home page of the respective EIA office Authorized officer login.

e-Health Certification System

- To print the submitted application details, click on the **View/print Application** button you will get the below page.

Application for New Health Certificate					
1.1 Consignor Details					
IECODE	N/A	Exporter Name	Demo Unit		
Address	23 3rd floor, Delhi, INDIA		Postal Code	110016	
1.5 Consignee Details					
Consignee Name	ABCDEF	Address	23 3rd floor		
Postal Code	110016	Tel. No.	0123456789		
1.11 Place of Origin					
Name	Demo Unit	Approval Number	9901		
Address	26 East of Kailash, Delhi, INDIA		Expiry Date	31/05/2012	
Consignment Details					
1.9 Country of Destination	AUSTRIA	ISO Code :	AU		
1.13 Place of loading :	KOLKATA,INDIA				
1.15 Mode of Transport :	Ship	1.16 Entry BIP in EU	SOUTHAMPTON,UNITED KINGDOM,AUSTRIA		
Flight/Vessel No. (Flight No in case of air) (Vessel No in case of ship)	012345	P.O. No.	012345		
Flight/Vessel Date : (Flight No in case of air) (Vessel No in case of ship)	26/05/2012	Invoice No.			
		Invoice Date			
		Airway Bill/Bill of Lading No.	012345		
		Airway /Bill of Lading Date	16/05/2012		
1.18 Description of Commodity :	FRESH BLOCK FROZEN SEA CAUGHT PD, PUD AND HLSO SHRIMPS		1.19 Commodity Code (HS Code):	012345	
1.21 Temperature of Product :	Frozen				
1.23 Identification of Container Number :	012345	1.23 Identification of Seal Number :	012345		
1.28 Identification of the commodities					
Species (Scientific Name)	Nature of Commodity	Treatment Type	Manufacturing Plant	Number of Packages	Net Weight (in KGs)
Select Species	Sea Caught	Frozen	9901	100 CS	250000.00KGS
Quantity :	Net Weight :250000 KGs Gross Weight :25000000 KGs				

- Submit the printed application form along with enclosures to your concerned EIA office.